



Patient safety and the implementation of the Falsified Medicines Directive in the hospital environment

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EAHP – European Association of Hospital Pharmacists

EAHP represents and develops the hospital pharmacy profession within Europe in order to ensure the continuous improvement of care and outcomes for patients in the hospital setting.

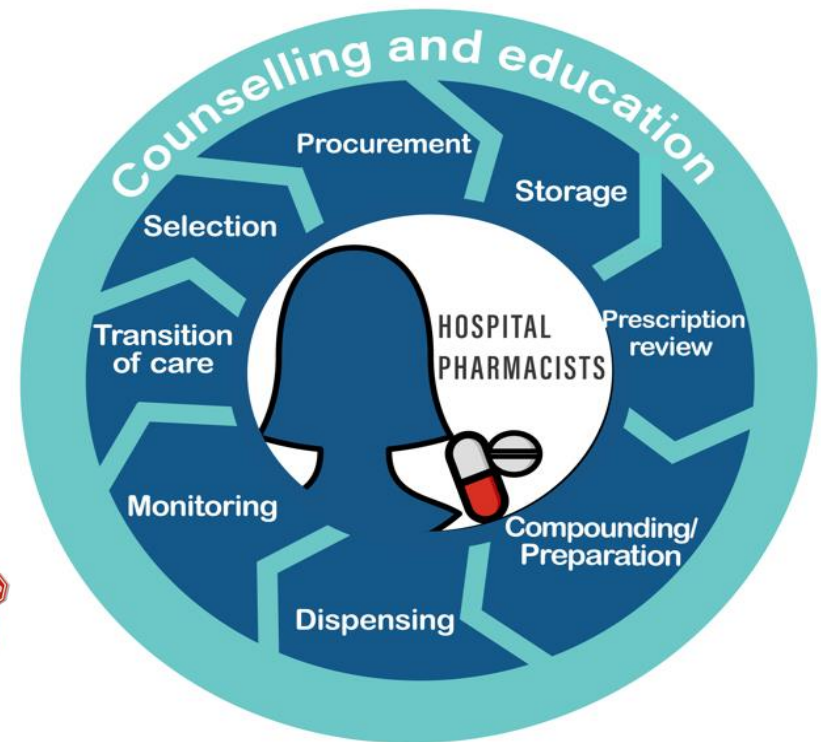
35 member organisations

Representing 23.000 hospital pharmacists



Role of hospital pharmacists in patient safety

- Patient safety lies at the heart of all actions and interventions carried out by hospital pharmacists
- EAHP and its members are determined to consider patient & medication safety a top priority agenda.
- Medication safety means:
 - Safety of decision (prescription)
 - Safety of care (dispensing)
 - **Safe product (medication)**
 - Safe access (supply chain)



5 Moments for Medication Safety



1 ½ years with FMD – a hospital pharmacy perspective

FMD brought about change with the aim of increasing patient (product) safety.

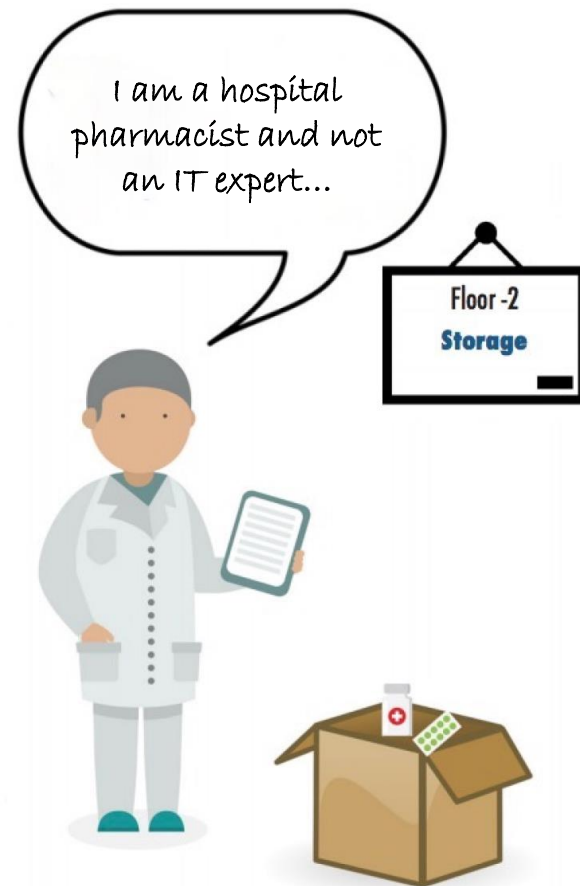
Additional improvements were anticipated:

- Facilitation of stock management (e.g. inclusion of expiry date in the 2D barcode; easier batch recall)
- Possibility to trace delivered medicines

BUT, despite the positive aspects also issues were encountered

Practical issues and barriers encountered in the early stages of implementation

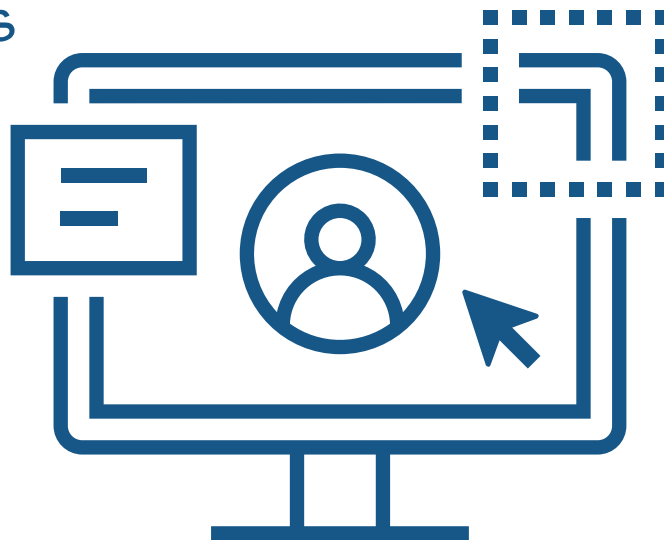
- Existing scanning infrastructure not compatible with FMD
- Software providers could not accommodate all requests
- Inclusion of FMD processes into existing procedures
- Limited support for hospital-specific FMD scenarios



Practical issues and barriers encountered in the early stages of implementation

Re-programming of automated procedures

Adaption of work processes



IT training

Software modification

Collaboration to overcome challenges

Procurement of new scanners

Extensive work with IT providers

1 ½ years with FMD and still problems to solve

Despite the commitment shown and the work put into making FMD work in the hospital environment, issues are still popping up left and right...

Capacity

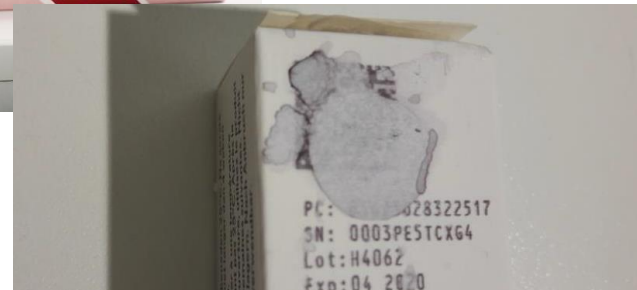
Medicines shortages

Storage of packs whose size increased

Readability of data

Alert rates

IT problems



1 ½ years with FMD and still problems to solve

Alert rates

- Declining numbers/low rates in some countries
- Others still seemed to be struggling despite sharing of best practices

EAHP activities

- Regular calls with member organisations (July 2020 | Oct 2020)
- Engagement in the Alert Handling Working Group, in particular to support a central alert management solution to ensure interoperability and involving all parties (NCAs, OBPs, NVMOs, end users)
- Facilitating best practice sharing among member organisations

1 ½ years with FMD and still problems to solve

Capacity

- First publications based on real-world evidence appear in professional literature
- Depending on size of pharmacy extra FTEs and financial investment needed just for scanning
- Anticipated benefits?

EAHP activities

- Discussions with EMVO Stakeholders concerning aggregation
- Regular exchanges with members + data collection to answer concrete questions via aggregation survey



Thank you for your attention!

Questions?

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